



Complaints - Curriculum

January 2017

Our Vision

- We value every child's individuality
- We value the development of the whole child-academically, physically, emotionally, socially and spiritually.
- We value a broad and rich experience, alongside academic success.
- We value a happy, caring, sustainable, and safe environment.
- We value the contribution we make to, and receive from, parents and the wider community.
We value the development of all staff to achieve their full potential.
- We value dynamic leadership and management.

The school has adopted the LA procedures on this matter. Below is a summary of the policy and procedures.

Background

The school curriculum is taught through a cross curricular, creative method. The topics are chosen by the children and class teacher, whilst taking into consideration the National Curriculum objectives that age group needs to cover within the core and foundation subjects. The core subjects being Literacy, Numeracy, Science, Information Communication Technology (I.C.T.) and Religious Education (R.E.) plus the foundation subjects of History, Geography, Design Technology (D.T.), Art and design, Physical Education (P.E.), Music, Personal Social and Health Education (PSHE and citizenship), Modern Foreign Languages (M.F.L.) and Homework.

Aim

Wanborough School is committed to ensuring that all pupils receive a broad, balanced and accessible curriculum in order to achieve their full potential. To facilitate this, the school aims to be open and approachable to parents and will do their utmost to deal with any concerns and complaints about the content of the curriculum straight away.

Implementation

Parents who have an issue or concern should:

- Make an appointment to discuss the concern with the class teacher.
- If the teacher is unable to resolve the problem contact the Head Teacher, again asking for an appointment.
- If at this point the matter cannot be resolved through informal discussion, concerns should be put to the Head Teacher in writing, asking for a formal response. The school will reply within five working days.
- If parents are still not satisfied with this response, write to the Chair of Governors stating your concern or complaint. They will respond within ten working days. The Chair of Governors can be contacted via the school office.
- If issues are still unresolved you may ask, in writing, for a formal investigation. A Complaints Panel made up of Governors will be called to investigate the complaint and then respond in writing within ten working days.
- If you feel the Governing Body does not resolve the matter you may write to the LA. They will then take up the matter, if there is evidence that the Governing Body has failed to act on a matter that is its responsibility.

Monitoring

The Curriculum Sub-Committee and the Deputy Head will monitor any complaints and ensure the correct procedure has been followed.

Approved: January 2017 (Curriculum)

Next Review: January 2019